

**Stay Updated. Stay Informed.**

**Stay at Home. Stay Safe.**

This page will be updated with important information, links, advice, and guidance for local residents about the on-going developments surrounding Coronavirus and COVID-19.

All information on this site will be from factual and reputable sources.

Don't let misinformation get in the way of you and your family staying safe.

## **FOOD PARCEL SCHEME**

From this week, with help from our local partner [SMART](#), we will be launching our [Food Parcel Scheme](#) for those most in need during the pandemic. The food parcels will be available to any local resident of the World's End Estate, Cremorne Estate, and surrounding area. We will be operating a stigma-free drop-in and pick-up system, but we do ask that anyone picking up a parcel self-assesses their own needs based on the below list.

Since our resources are limited, we want to make sure we can get food to those who need it most. As a guide, we have identified four groups who we would encourage to use this service. This is not an exhaustive list, and we will not ask questions of anyone choosing to use the Food Parcel Scheme.

We would highly encourage anyone in the following situations to make use of this scheme:-

- Those living alone who do not have local support networks
- Those living with someone who is self-isolating
- Those who have a secondary or primary care mental health need
- Those facing financial hardship or are recently unemployed

On **Thursday May 7th from 2:30pm-4:00pm**, we will have two 'hatches' set up at the front of our building in the World's End piazza. At the first window we will be supporting each visitor to sign up to one of the three Referral Food Delivery services (RBKC, SMART, or Age UK), and at the second window each visitor will be able to pick up a parcel which includes dry goods and fresh food.

We will be operating a socially distanced line around the side of our building, and we will have a member of staff outside making sure everyone is looked after. All our staff will be wearing the appropriate Personal Protective Equipment, and all parcels will be handled in a safe and sanitised environment.

You can pick up a food parcel on behalf of someone who is self-isolating, but we ask that you come with the necessary information in order to help us contact this individual to ensure they can receive regular food parcel deliveries through the appropriate referral system. We will need their **full name** and a **working contact telephone number**, and you need to have gained their permission (verbal or written) to pass this information onto one of our team.

We will be operating this project on a weekly basis, and will vary the days and times based on need, demand, resources, and safety logistics. We will update our website and social media to inform our community when the scheme is happening each week.

If you have any questions about this service, or would like to talk to a member of our team, please e-mail us on [admin@chelseatheatre.org.uk](mailto:admin@chelseatheatre.org.uk). Someone will be in touch to help you with your questions or concerns.

## **RBKC COVID-19 BOOKLET**

RBKC has launched a booklet full of information for local residents, which we would encourage all our community to take a look at. You can read it [here](#).

## **NHS Advice**

Public Health England has reported a number of cases of Coronavirus in the UK and it has been confirmed that Kensington and Chelsea now has over 50 cases. To protect yourself and others, please practice social distancing and stay home. The latest NHS advice on how to avoid catching and spreading Coronavirus can be found by clicking [here](#).

## **RBKC COVID-19 Hub**

If you're unsure how to help a vulnerable person in Kensington & Chelsea, then the council have a Coronavirus hub dedicated to helping the vulnerable and elderly access food and medical supplies. The telephone number is 020 7361 4326 and email address is [C19Hub@rbkc.gov.uk](mailto:C19Hub@rbkc.gov.uk). More information can be found by clicking [here](#).

## **RBKC Financial Support**

If you have been affected by Coronavirus and need financial help, you may be entitled to support through the RBKC Hardship Fund. An extra £500,000 is available in addition to Government funding. Further details about 'Hardship Payments' for can be found by clicking [here](#) and you can also apply over the telephone by calling 020 7745 6464.